

## RESIDENCE GUIDELINES

### 1. Visitors:

Hosting unregistered external guests is not allowed. Any external visitor must be communicated to the staff at least 24 hours in advance and may be subject to an additional fee depending on the season.

### 2. Pets and Smoking Policy:

Pets are not allowed inside the residence, the villas, or the common areas. Smoking is strictly forbidden inside the villas. It is permitted exclusively outside, on your private terrace and taking care not to disturb other guests.

### 3. Respect and Quiet Time:

We kindly ask respect for other guests avoiding disturbing noises at any time of the day. Quiet hours are observed from 12:00 am to 7:00 am and 1:00 pm to 3:00 pm.

### 4. Forgotten Items:

The Management is not responsible for personal items left inside the villas. If shipment of lost items is requested, all related costs (shipping, packaging, and handling fees) will be charged to the guest.

### 5. Villa Condition and Damages:

All villas are checked before arrival to ensure everything is in perfect condition. After check-out, management has up to 24 hours to inspect the villa. Any damages will be charged accordingly. Guests are kindly asked to report any malfunction or damage within 24 hours of arrival.



## **6. Swimming Pool:**

The swimming pool may be used only in accordance with the rules displayed at the entrance. For safety reasons, running, unsafe diving, and pool use outside permitted hours (12:00 am – 8:00 am) are not allowed. Children must always be accompanied by an adult.

## **7. Pool Area. Umbrellas and Equipment:**

The sun umbrella is under the guest's responsibility and must be returned to the designated storage after use. Any damage will be charged. Each villa is provided with 2 sun loungers, 1 rocking chair, 1 table, and 1 umbrella base, which must be used with care and returned in the same condition.

## **8. Security and access:**

Always close the gates to the residence and the villas. It is not permitted to give keys or access codes to unauthorised persons.

## **9. Cleaning and Waste Disposal:**

Waste must be disposed of in the designated containers, respecting recycling rules. It is forbidden to leave rubbish in common areas or outside the villas.

## **10. Care of Shared Spaces:**

Treat furniture, equipment and common areas with care. Any damage caused will be charged to the person responsible.

## **11. Liability:**

The Management is not responsible for personal belongings left unattended in the villas or common areas.

## **12, Non-Compliance with the Rules:**

Failure to comply with these rules may result in financial penalties or, in serious cases, removal from the property without refund.





# REGULATIONS FOR THE USE OF THE POOL



ENTERING THE FENCED PERIMETER OF THE POOL IMPLIES THE AUTOMATIC AND IMPLICIT

## ACCEPTANCE OF THE REGULATIONS

The use of the pool is permitted to guests of the Residence and authorized persons, only during the opening hours of the pool (from **XX:00** to **YY:00**). IT IS STRICTLY FORBIDDEN TO ENTER THE POOL OUTSIDE THE INDICATED TIMES OR IF IT IS UNDER MAINTENANCE. Please note that the pool is 1.40 m deep and there is no LIFEGUARD or LIFEGUARD. **The pool is therefore to be considered "UNSURVEILLED" and a place subject to risks.**

### OBLIGATIONS:



1. Before entering the pool, it is mandatory to use the showers attached to the facility (including washing your feet);
2. It is mandatory for parents to ensure that minors under 18 years of age comply with all rules of conduct;
3. It is mandatory to take care of personal hygiene, in particular frequent cleaning and disinfection of hands, even for children;
4. It is mandatory to use a swimming cap when entering the pool.



### PROHIBITIONS:



1. Access to the pool is prohibited to minors under the age of eighteen unless accompanied by a parent or another legally responsible adult (adult);
2. It is absolutely forbidden to dive from the edge of the pool;
3. It is forbidden to use glass containers or bring sharp or pointed objects into the pool;
4. It is forbidden to play ball, make noise, push other people, chase each other on the edge of the pool and any other behavior that could disturb those present or damage the equipment;
5. It is forbidden to enter the pool while dressed;
6. Entry is prohibited to people who are drunk or under the influence of medicines or drugs;
7. It is forbidden to bring animals;
8. Access is prohibited to those suffering from contagious or transmittable skin diseases, open lesions or wounds or a state of health incompatible with the use of the pool;
9. Access to the pool is prohibited to disabled people (or those who are unable to swim) unless accompanied by a parent or another legally responsible adult (adult);
10. It is forbidden to bathe immediately after eating.

The POOL Management informs that maximum attention is paid to:

- a. Maintenance and verification of the correct functioning of water treatment systems;
- b. Suitability for bathing through the required chemical and microbiological analyses;
- c. Constant verification of the chlorine concentration in the water;
- d. Daily cleaning and sanitization of all areas and equipment.

Compliance with these rules is the responsibility of all visitors and guests, who are held responsible for their behavior. The Management declines all civil and criminal liability for objects or valuables left in the pool and for any accidents caused by users to themselves or to third parties, due to non-compliance with the aforementioned rules.

